



PRODUCT
Quick Start Guide



SmartView™ EMS Quick Upgrade Guide

Introduction

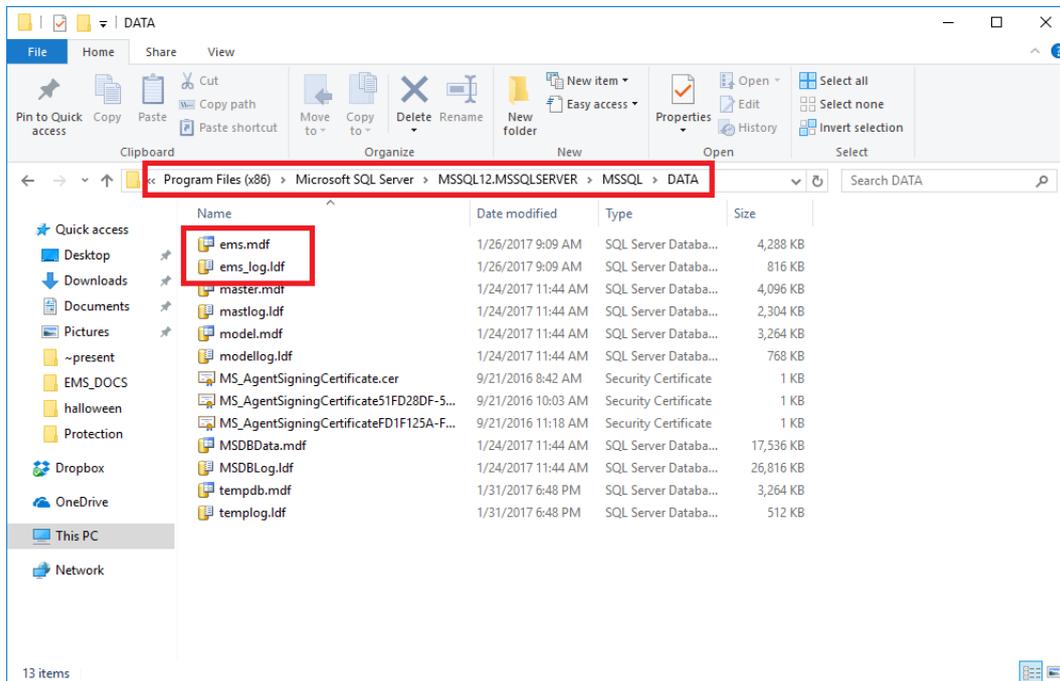
SmartView™ is constantly being refined and adding support for CTC Union's latest products. After a DVD initial installation, any system can be quickly upgraded to the latest version and patch level. This guide will describe in fewer details the installation procedures for SmartView™ EMS (Element Management System). The installation media will be an electronic download ZIP that has been extracted.

Pre-requisites

Before upgrading, all clients must log out, any local client applet closed and then stop and close the EMS server window.

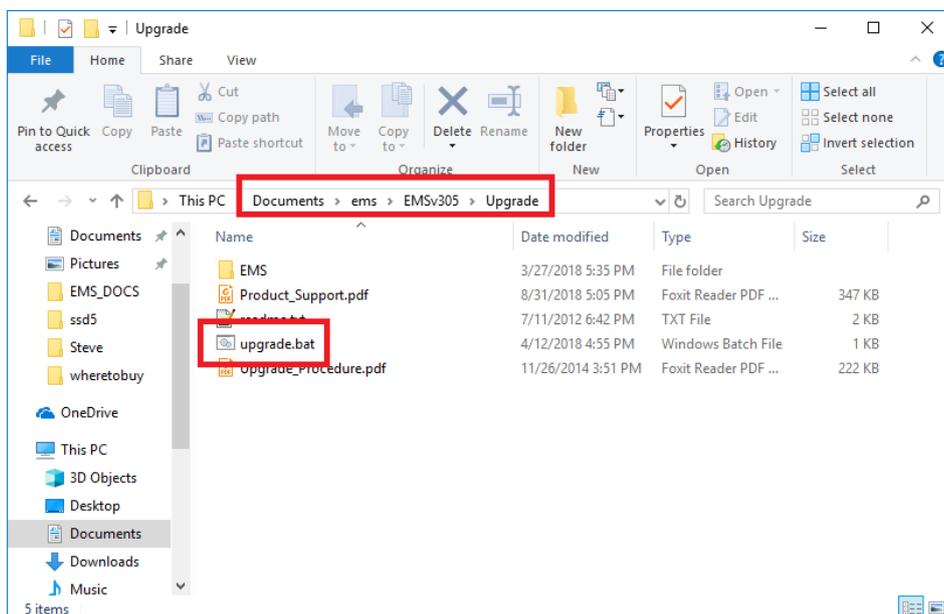
Step 1 : Apply Upgrade Patches

We highly recommend making a backup copy of the ems database and of the EMS folder located in the Program Files folder before doing the upgrade. If anything should go wrong, the previous version can be quickly recovered by copying back the database and the EMS program folder.

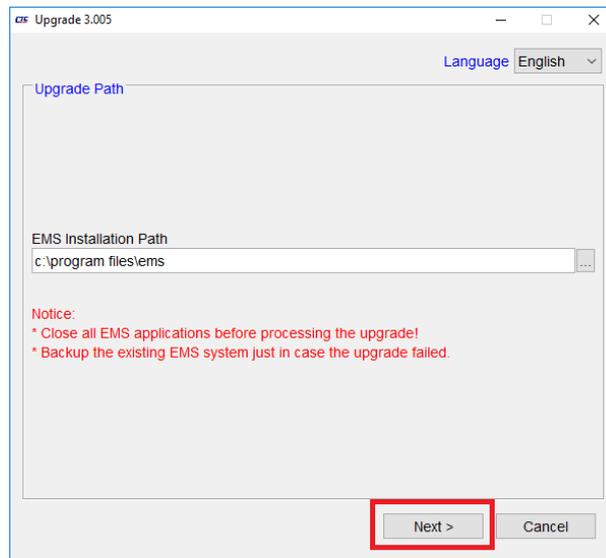


Location of database files

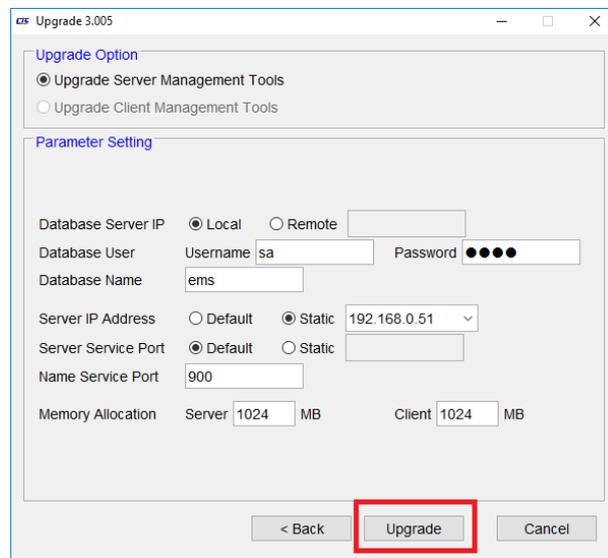
Unzip the downloaded zip upgrade file, then move into the UpgradeTool_CTCU folder.



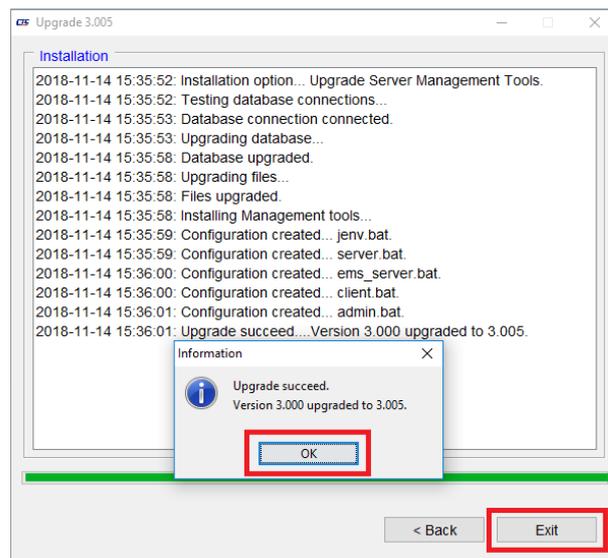
Right click the 'upgrade' file and select "Run as administrator".



The upgrade tool applet should start and the EMS installation path automatically discovered. Click [Next].



The settings should already be correct, but if not correct them. Click [Upgrade].



The upgrade information will be shown. Click [OK] and then click [Exit]. EMS has been successfully upgraded.

Refer to the **SmartView™ EMS User Manual** for operation of the management software.

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